Foreign Exchange Policy Department-1
Bangladesh Bank
Head Office
Dhaka
www.bb.org.bd

FEPD-1 Circular Letter No. 22 Date: November 16, 2026

Head offices/principal offices of all
Authorized Dealers in Bangladesh

Preventive measures against cyber fraud in export transactions

Dear Sirs,

Recent media coverage has drawn attention to the risks of cyber fraud in business communications, particularly in export transactions involving electronic exchange of information and documents. Such risks include manipulation of export documents and fraudulent changes to payment instructions.

02. Authorized Dealers (ADs) are advised to raise awareness among exporters about the following precautions:

(a) Special care shall be taken when transmitting export documents directly to foreign buyers under general authorization. Secure communication channels shall be used to minimize the risk of interception or manipulation.
(b) Any change in buyers' or sellers' bank account details or payment instructions shall be independently verified through previously established contact channels before being acted upon.
(c) Suspicious links, unverified applications and requests for passwords, PINs or One-Time Passwords (OTPs) shall be avoided.
(d) Any suspected fraud, unauthorized change in payment instructions or manipulation of export documents shall be reported promptly to designated ADs.

Please disseminate these precautions among exporters through appropriate communication channels.

Yours faithfully,



(Nasima Sultana)
Director (FEPD-1)
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